

July 3rd 2025 12 – 4pm BST

Online M





ROOM 1: SKILLS

WELCOME 12:00

12:10	The State Of Digital Fundraising Today - Ali Walker-Davies
12:45	Building Your Email Stewardship Programme From The Ground Up – Paul Taylor, Head of CRM, JustGiving
13:15	BREAK
13:30	Using Digital To Secure A Long Term Relationship With Supporters: The Second Gift Challenge – Eoghan Beecher, iRaiser
14:05	Beyond Meta: Building a Full-Funnel Digital Program with Pmax, Programmatic & Audio – Nathalie Ormrod, BlueState
14:35	BREAK
14:50	Engaging Gen Z: The Future Is Crowdfunded – Dina Rickman, GoFundMe
15:25	Making The Most Of Email Soft Opt–In Changes – Joshua Leigh, Hynt

15:55 CLOSING THOUGHTS



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ROOM 2: STRATEGY

W E L C O M E 12:00

12:10	Digital Skills Report 2025: Results Preview – Zoe Amar
12:45	Scaling Your Digital Fundraising
13:15	BREAK
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13:30	Closing The Digital Fundraising And Storytelling Skills Gap – Jonathan Waddingham, Lightful

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14:05	Ways Of Working: The Skill Of Learning Skills – Kim Lewry, Royal College of Surgeons

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14:35	BREAK
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14:50	Building Digital Teams That Raise Millions – Carmen Barlow
15:25	How To Grow Your Digital Fundraising Skills

15:55 CLOSING THOUGHTS



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ROOM 3: TOOLS

W E L C O M E 12:00

12:10	Tackling Hate And Misinformation Online – Helen Alderson, SocialAF
12:45	Using Al And Segmentation To Boost Email Donations By 300%+: A Case Study – Mohammed Khalil, Giving Analytics and Muslim Charity
13:15	BREAK
13:30	Navigating Meta Restrictions: A Digital Fundraisers Guide – Ellie McGuigan, Cancer Research UK
14:05	TikTok For Lead-gen – Ben Collins, COO – SocialSync
14:35	BREAK
14:50	The Organic Social Media Landscape - Nana Crawford, Tereza Litsa, Olga Chevganiuk
15:25	Optimising Your Online Donation Journey – Vicky Reeves, GoDonate

15:55 CLOSING THOUGHTS



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ROOM 4: INNOVATION

WELCOME 12:00

12:10	Contactless, Cashless, Limitless: The Future of Digital Giving – Lisa Evans, PAYA Group
12:45	Beyond Hand-Raisers: Quizzes, Digital Value Exchange Guides And More – Sarah Crowhurst, hynt
13:15	BREAK
13:30	How Commercial Brands Use Email For Customer Experience
14:05	Using Digital Channels And Innovation To Engage Our Register – Rebecca Whitwick, Anthony Nolan
14:35	BREAK
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14:50	How Al And Data Can Help Us Understand Staff Wellbeing

15:55 CLOSING THOUGHTS

Q+A: Behind the Everyone Hates Elon Campaign

- Retail Trust, Tim Walpole

15:25